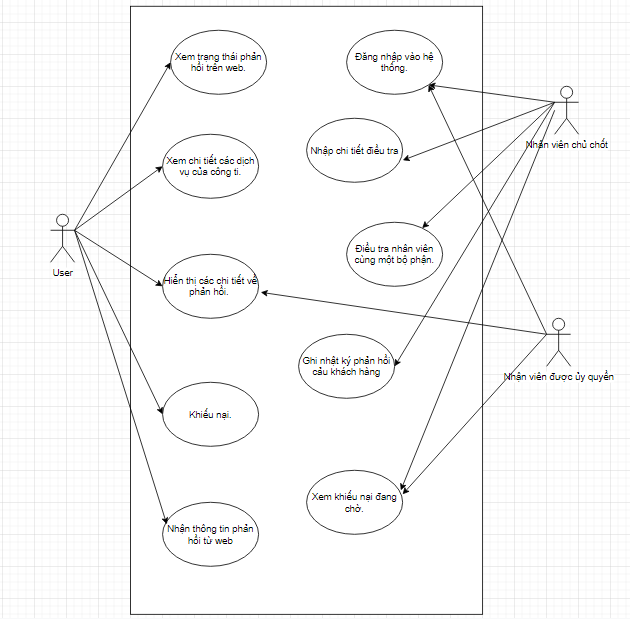
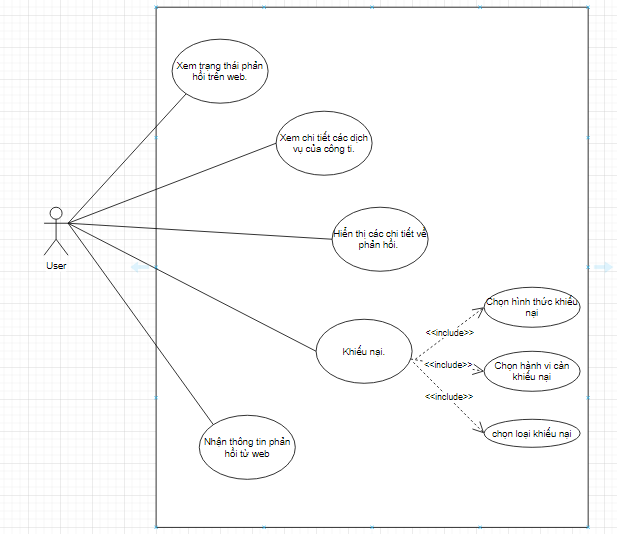
# Web xử lí khiếu nại và phản hồi nguời dùng

Usecase diagram :

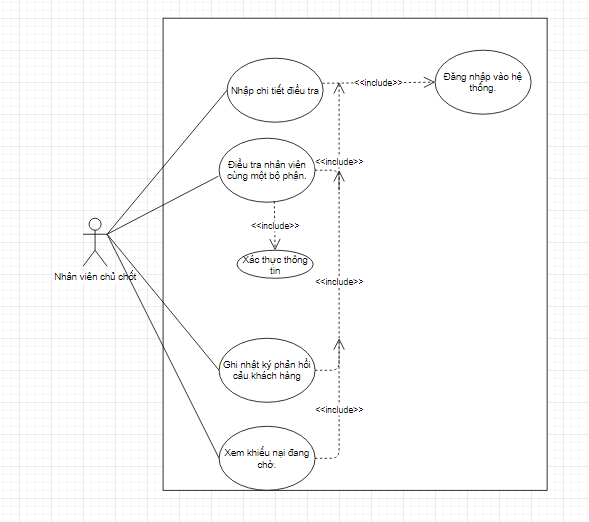
OverView :



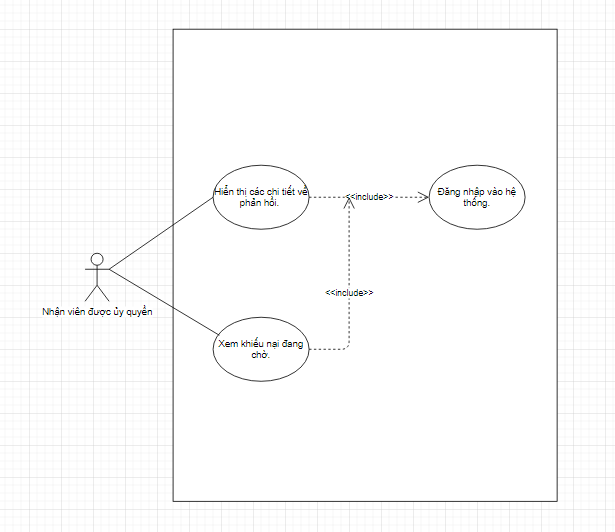
User usecase :



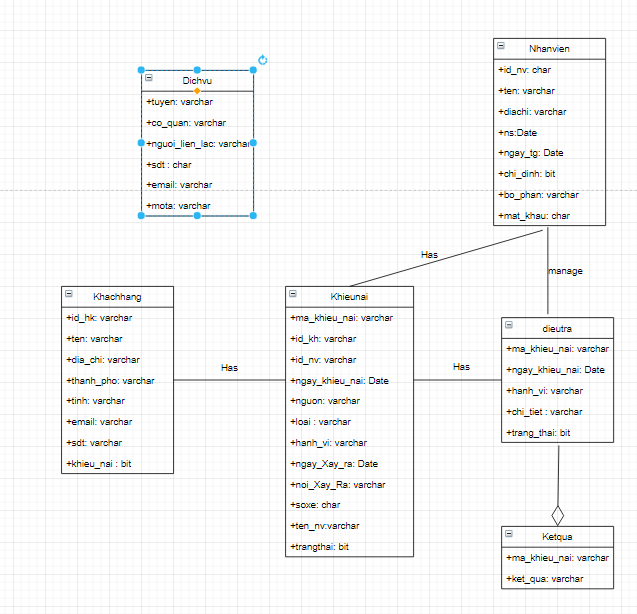
Nhân viên chủ chốt usecase :



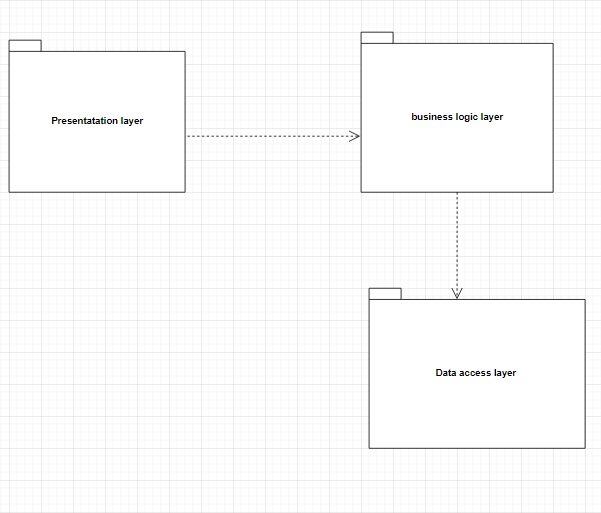
Nhân viên ủy quyển usecase :



Class diagram :

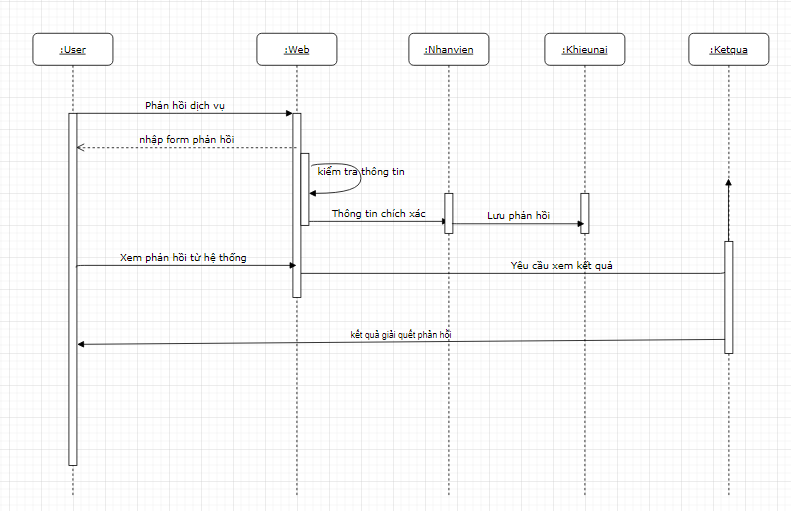


Package diagram :

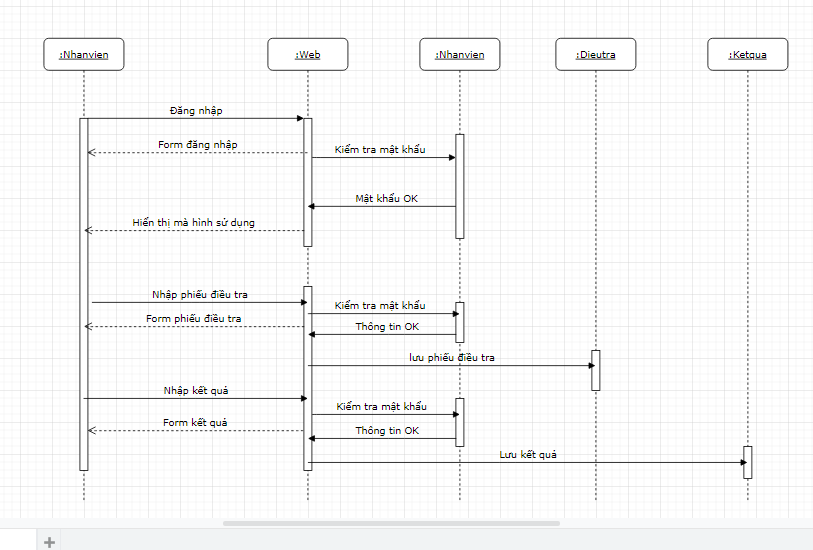


Sequense diagram :

User :

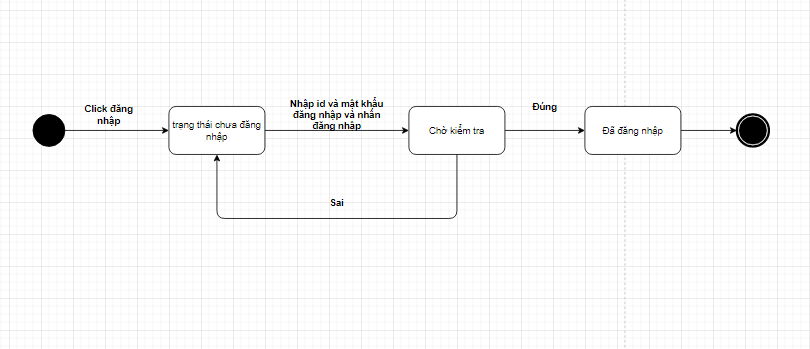


Nhân viên :

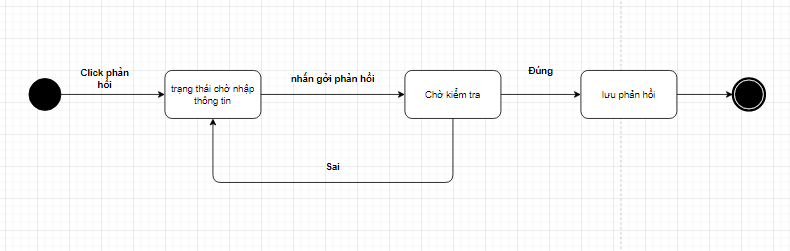


State diagram :

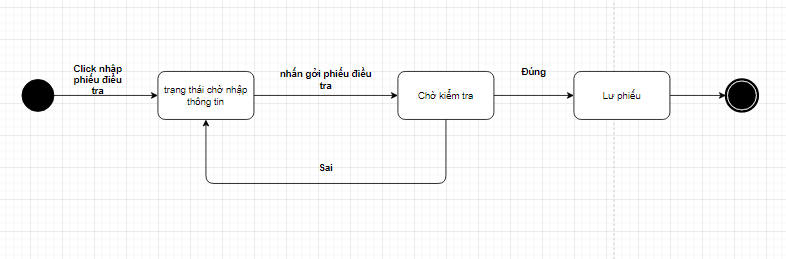
Đăng nhập :



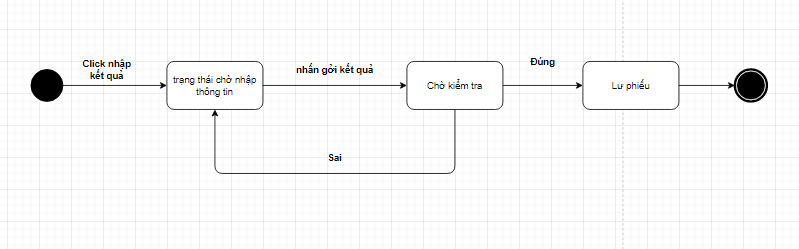
Phản hồi :



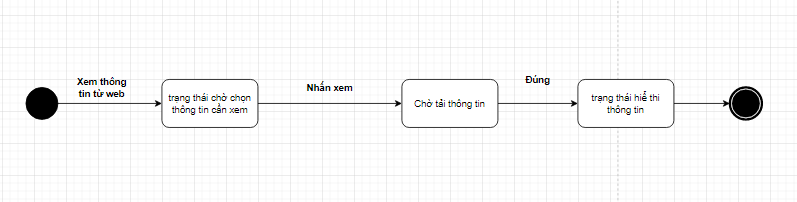
Điều tra :



Lưu kết quả điều tra :



Xem kết quả điều tra :

Component diagram :

